



FACILITY MAINTENANCE MANAGEMENT SERVICES

Increase your operational efficiency and oversight by outsourcing your maintenance and repairs management.

FACILITY MAINTENANCE NEEDS

Every day, organizations face new maintenance needs. From light bulb replacements to major plumbing issues, facility maintenance needs cover a wide range of situations with varying degrees of complexity. While some issues take more time and resources to manage than others, all maintenance needs require a certain level of attention that keeps staff members away from their core functions.

Finding vendors, scheduling and coordinating repairs / maintenance, managing invoices and payments are all things that take time and money. With this in mind, outsourcing facility maintenance management can go a long way toward minimizing interruptions and saving on costs, while also providing organizations with valuable insights stemming from a centralized data collection and analysis.

OUTSOURCED FACILITY MAINTENANCE

Outsourced facility maintenance services help boost an organization's efficiency by effectively streamlining the maintenance process. As soon as maintenance needs are identified, workers only need to call a single, direct phone number to report it. This allows them to then quickly get back to their priorities with almost no interruption, knowing that the reported issue will be taken care of.

An outsourced facility maintenance service can expertly manage any maintenance or repair needs an organization might have, ensuring a consistently high level of service through a network of pre-screened vendors. For an organization with multiple locations, a centralized facility maintenance service also means additional time and resource savings by having a single monthly invoice covering the maintenance and repairs of all locations, significantly reducing the amount of paperwork needed.

In addition, centralized facility maintenance management also means centralized data collection. By analyzing these datasets, valuable business intelligence reports can be created on topics such as complete / incomplete work orders, average work order completion time, equipment downtime, equipment with most issues / repairs, maintenance and repair costs breakdown by location and equipment type, etc.





VALUE PROPOSITION

Part of PARM's Incident Management Services Suite, PARM's Facility Maintenance Management Services include:



Full range of services

HVAC, plumbing, lighting, fire protection systems, mechanical and electrical maintenance, etc.



24/7 availability

Our operators can be reached at all times, by phone and email.



Ticketing system

Every maintenance and repair request is linked to a unique ticket number for tracking purposes.



Reporting

Customizable monthly reports providing key insights into your organization's maintenance and repair orders.



Invoicing

Single monthly invoices with a clear breakdown of costs.

BENEFITS

- **Simplicity:** centralized and standardized process.
- **Transparency:** clear overview of operating costs.
- **Reliability:** dedicated service providing speed, quality and follow-ups.
- **Insights:** business intelligence, reports, statistics to support decision-making process.

ProActive Risk Management

PARM



ProActive Risk Management (PARM) is a leading global provider of enterprise risk management and security services. By taking an integrated approach to risk management and by recruiting the security industry's top talent, PARM has positioned itself as its clients' trusted vulnerability partner, providing an unmatched level of service based on its patented Five Dimensions of Risk Management.