

PROACTIVE RISK MANAGEMENT

PARM



Real Time Risk and Incident Response Managed Services

Capture - Classify - Dispatch - Monitor - Resolve

KNOWING IS HALF THE BATTLE...

IRMS top 5 benefits + XENA mobile

IRMS top 5 benefits

Centralized view of potential risk situations related to employees, facilities, clients and technology.

Dedicated staff geared for proactive and rapid resolution of events.

A **focal point** to orchestrate responses of any required specialist: claims adjuster, security or investigation personnel, lawyers, first responders, protection services, etc...

Cost reductions due to end to end solution and seamless operation with client resources.

Reputation management and threat mitigation.

XENA mobile

XENA is a mobile integrated enterprise incident reporting platform.

WHY XENA mobile

Enhance operational efficiency

Efficiency will result in overall cost reduction and better allocation of resources throughout the organization.

Leverage mobile technology

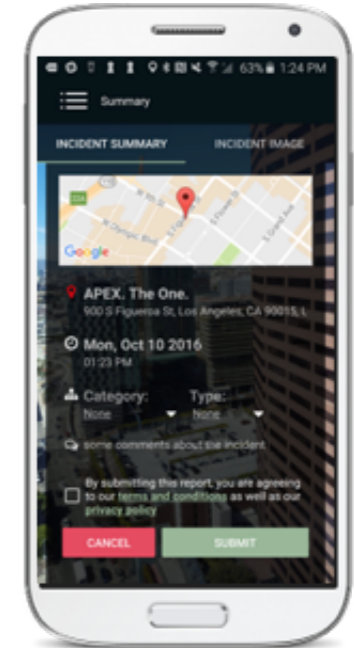
Mobility is real time, omnipresent and asynchronous.

Sustain positive customer experience

Your customers are valuable, keeping them is even more.

Faster information and response

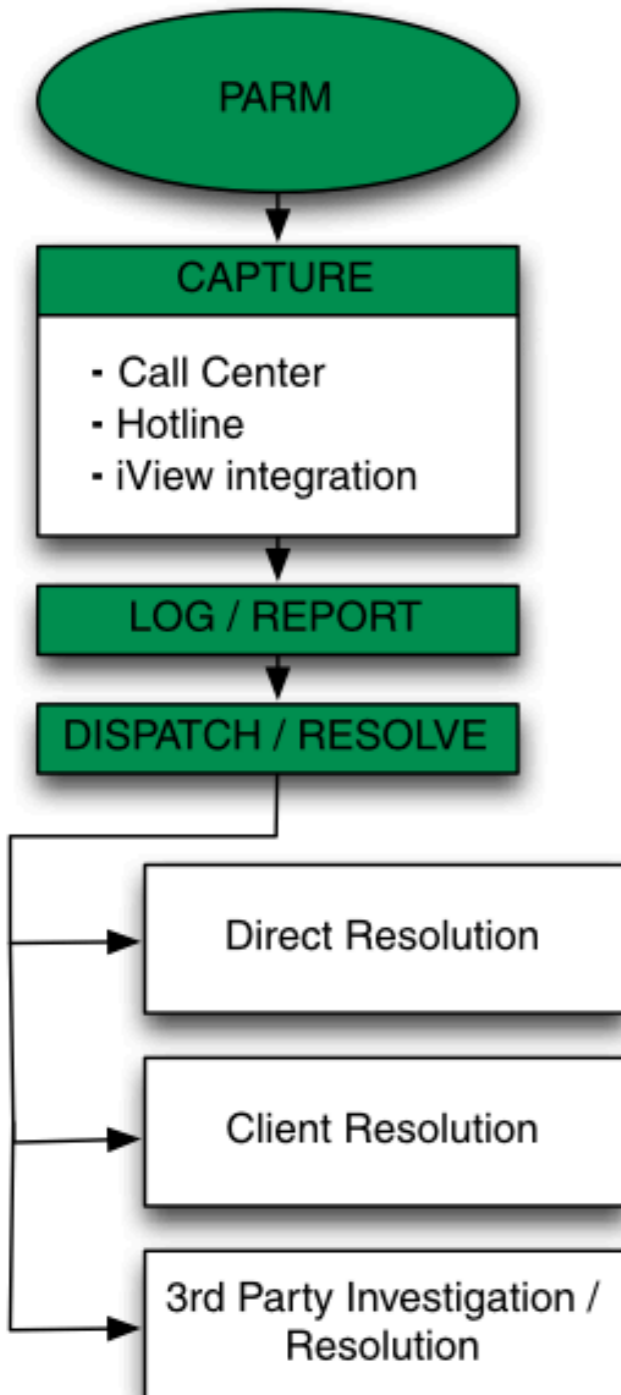
Real time response and information will drastically improve speed and quality of incidents response.



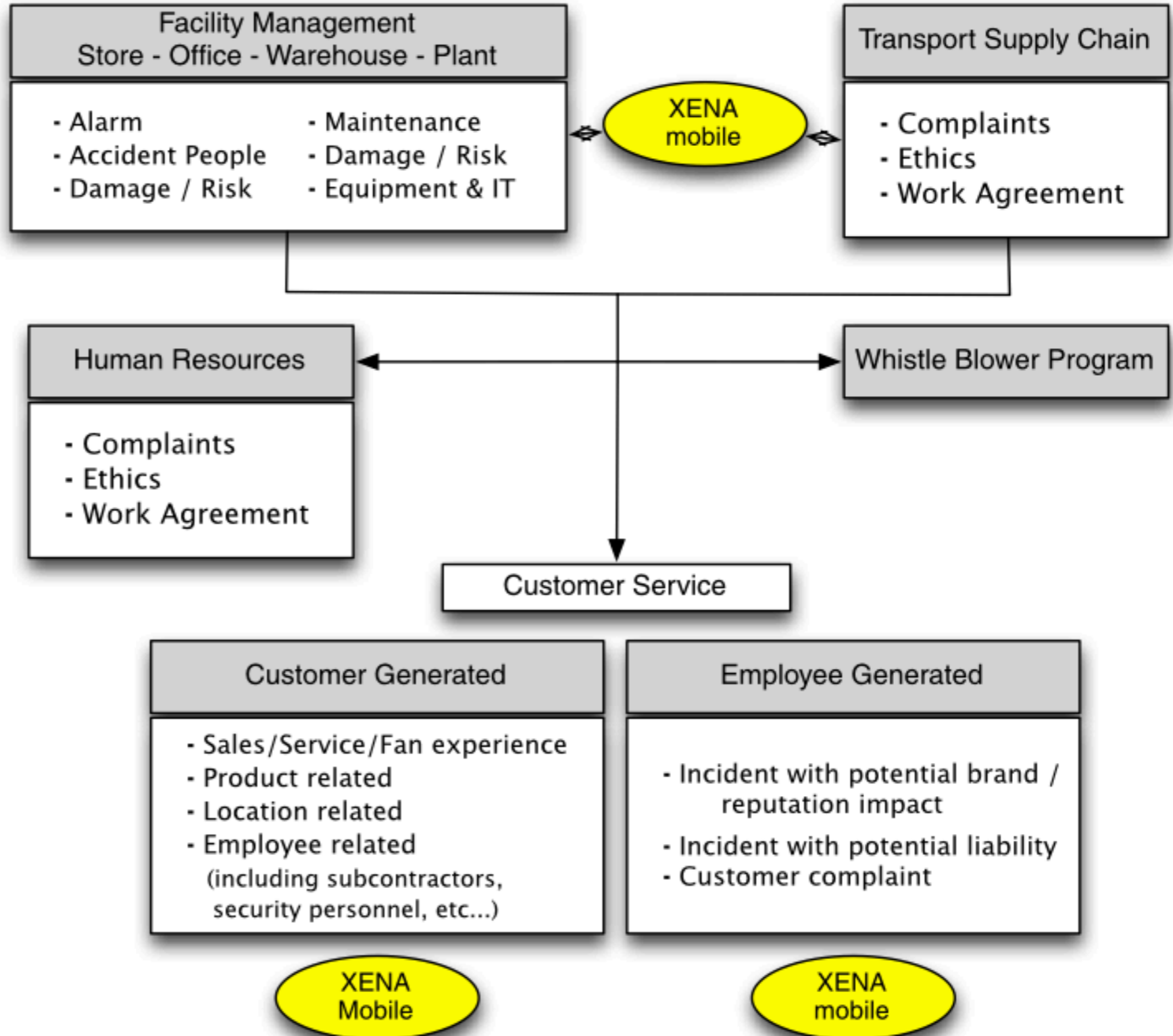
IRMS - Incident Risk/Response Management Service

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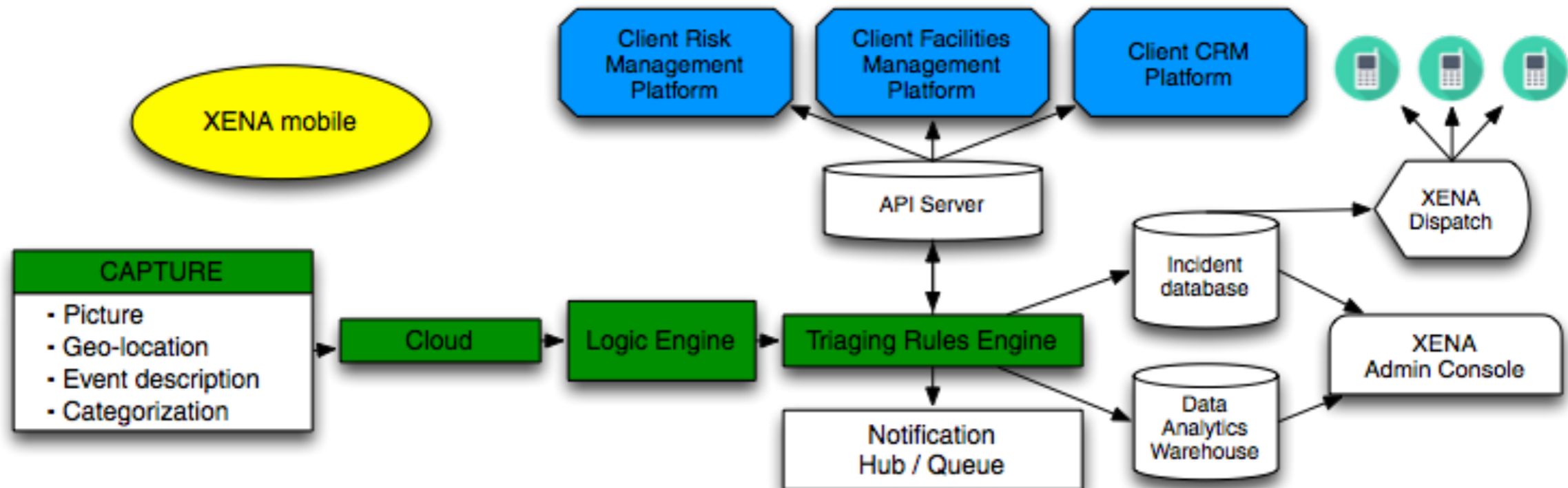
PARM



CLIENT ENVIRONMENT



XENA mobile process & applications



XENA value added

Business Intelligence

Predictive Data Analytics

Adaptable Integration

PARM or client response management

XENA applications

Travel & Hospitality

- Improved customer experience
- Increased accountability
- Faster response time

Transport & Logistics

- Increased accountability
- Reduced liability
- Optimized costs

Retail & FMCG

- Improved customer experience
- Increased accountability
- Faster response time

Municipalities

- Increased accountability
- Happier citizens
- Faster response time

Construction site health and safety

- Safer work environment
- Happier employees
- Reduced liability

Tenant Management, Commercial & Residential complexes

- Increased accountability
- Happier tenants
- Faster response time